

# Announcement



## Syngenta UK Ltd – Business Continuity

17th March 2020

To customers and stakeholders,

As the world is grappling with managing the impacts of COVID-19, we want to assure you that the leadership and teams at Syngenta UK are committed to navigating our way through the challenges this brings.

Our priority is the health and wellbeing of our colleagues, their families and our industry partners. In support of this and in line with the recent government request, we have put a number of virus mitigation measures in place to reduce risk while supporting business continuity.

1. Colleagues based at our Fulbourn site will be working from home. All our team are equipped to work remotely, and you should feel free to contact them as you normally would.
2. We are replacing face to face meetings, internal and external, with video conferencing wherever possible. Please speak to your Syngenta contact if you have any questions about this.
3. Our Customer Service team is fully prepared to work from home. Last week we ran the daily business remotely and we are fully prepared to support our customers moving forward.

### **Product Supply**

COVID-19 brings many challenges to the supply chain, from active ingredient production to formulation and packaging. Syngenta is well placed to manage these challenges and our mitigation strategies are already in place and will continue to evolve as the situation on the ground develops. Initial feedback from the production sites in regions where schools have been closed indicates limited impact on our ability to maintain supply. However, we will need to remain mindful of the health and well-being of our production staff and will continue to monitor the situation.

Locally, our 3<sup>rd</sup> party logistics suppliers also have contingency plans in place. They envisage their biggest challenge could be staffing levels or potential site closure if a case does breakout amongst their staff. That said, they are all working hard to minimise the risks for themselves and their customers. We will be keeping in touch and managing any impacts on a day to day basis. Shortage of drivers or warehouse staff could impact our ability to deliver next day but we will coordinate with you to prioritise your orders if this situation occurs.

As we move forward, we will continue to update you of any changes in our supply situation, and work with you to manage your supply continuity.

### **Ongoing Operations**

Wherever possible we will look to continue “business as normal” to support our customers through the provision of timely, in-season agronomy advice, product stewardship and technical support. The format may change but the content will remain the best possible agronomic advice from Syngenta. Please look out for digital and virtual versions of our in-season updates and meetings and if you have any technical enquiries, please pick up the phone.

The local leadership team is meeting on a regular basis and will adapt plans as the situation unfolds further. We will continue to operate in accordance with national and local guidance.

If you have any specific questions, please speak to your Syngenta contact and they will either be able to help or will raise issues with the leadership and will then revert back to you.

We remain committed to support you and your business during this difficult period and our teams are ready and willing to support the best they can.

**Will Holmes**

CP Marketing & Demand Creation Head UK/IE &  
Nordics

**Roger Hodson**

Key Account Management Head UK

**Jonathan Halstead**

Head Syngenta North West Europe  
Managing Director Syngenta UK Ltd

<https://www.syngenta.co.uk/>

<https://twitter.com/SyngentaCropsUK>